

Brenny's Road Map to Success

Mission:

To provide Grand Champion Customer Service

Promise:

Driving to be Champions of Safety

Purpose:

Driven to serve

Core Values:

Trust

Communication

Commitment

Accountable

Results

Our Guarantee:

We will spoil you with Grand Champion Customer Service!

Recent Awards:

- 1. Star Tribune 2016 Top 150 Workplace
- 2. Great West 2015 Gold Fleet Safety Award
- 3. 2016 Community Impact Award Finalist
- 4. Patriotic Employer Award

Proven Customer Service Process:

LISTEN Get to know you and your business. Understand specific requirements. PLAN Extensive, hand-picked carrier/driver selection process. Ensure our plan meets your expectations. EXECUTE Handle your shipment from origin to destination. Communicate plan with shipper and receiver. Supervise plan and communicate any changes. DELIVER Your shipment arrives! 100% transparency in billing. No surprises. Follow-up to make sure all needs were met and find out where we can improve.